

Shop Assistant

Location: Main Branch - UG Floor, 21 Elgin St., Central, Hong Kong

Type: Full-Time / Part-Time

Nuts Donut Shop is looking for Shop Assistants to join our team!

We are an independently owned and operated artisan donut shop simply trying to bring joy & happiness to Hong Kong through our donuts. We provide the **BEST** true donuts in Hong Kong and view ourselves as the **FIRST** true donuts shop in the city. Call us old-fashioned but, at Nuts Donut Shop we take the time to hand roll the dough and cut out every donut individually. Be sure that no two donuts will look alike. We take pride in creating our own recipes from scratch. So you won't find donut mixes here and you can be sure that they are made with only fresh quality ingredients.

Shop Assistant position details:

- Greet and engage with customers in a familial manner according to Nuts Donut Shop Standards. Professional & exceptional hospitality is a must.
- Familiar with POS system
- Organise & pack orders accurately and neatly (in store, online & delivery)
- Be proficient & knowledgeable of all Nuts Donut Shop products & retail items
- Uphold the quality of all products to Nuts Donut Shop standards
- Ensure hygiene standards of all working areas and equipment
- Assist with organising stock and stock checks

What we are looking for:

- Passionate and willing to learn
- Diligent and independent minded with a team player track record
- Multitasking capabilities is a must
- Communicate effectively and is a critical thinker
- Works well under pressure
- Exceptional attendance, punctuality & reliability
- Represents the company professionally while on and off their shift

Qualifications

- Donut lover
- English required, Cantonese or Mandarin preferred
- Ability to stand for extended periods of time
- Preferred, but not required: 1+ years sales experience
- Must have legal residency/working permit in Hong Kong

Our Offerings

- Diverse / inclusive family & employee oriented environment
- Training & development opportunities
- Future expansion opportunities with the company
- MPF, Tips, Paid annual leave & discretionary bonus (Full-time)

Pay: Full-time \$12,000 - \$16,000 per month (13 months), Part-time \$55-\$70 per/hour